

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Eric Berg; Krishna Kilambi		
Assignee:	Siebel Systems, Inc.		
Title:	Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model		
Application No.:	10/602,260	Filing Date:	June 23, 2003
Examiner:	William V. Saindon	Group Art Unit:	3623
Docket No.:	OIC0050US	Conf. No.	1943

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Austin, Texas  
**July 10, 2009**

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated March 10, 2009, having a shortened statutory period expiring on June 10, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page **2** of this paper.

**Remarks** begin on page **13** of this paper.